

Training Prospectus

England & Wales

RHA Driver Training

A CAR TANK

Driving business on our roads

In association with

RHH Legal Services

driven by Backhouse Jones

Does your business need legal navigation?

RHA Legal Services will be your driving force.

What you'll be covered for:

- A public inquiry costing between £3,500 £10,000[‡]
- Compliance queries requiring legal support
- Legal advice on holidays, sickness or disciplinary disputes with employees
- Representation at an Employment Tribunal

98%

of queries resolved within 30 minutes of the first call

We deliver the solution you need. For 24/7 legal cover contact us now.[†]

[‡] Estimated average cost. * in 2020. [†] Annual subscription based on pence per vehicle per day. Cover is for 365 days a year. **%** 01733 263 434

🔀 legalservices@rha.uk.net

rha.uk.net/legalservices



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Foreword

RHA Training has adapted to changes bought about by the global pandemic, our online training courses, originally designed to allow us to continue training during the COVID 19 restrictions, have become a permanent fixture in our portfolio alongside our classroom and in cab courses. Allowing us to keep supporting those members and customers who want to continue learning online.

Ongoing discussion with relevant stakeholders (DVSA, OTC etc.) means we are regularly reviewing guidance and updating our portfolio of both face to face and online learning. Over the last year we have welcomed over 2000 people onto our online courses and over 1000 through face-to-face courses and or exams in our venues around the country.

Online Training is a significant part of what we do, we offer Transport Manager Refresher, Operator Licence Awareness (OLAT) and Driver CPC Training. This method of course delivery has so far continued to be accepted by the approval bodies giving greater flexibility to employers and candidates alike.

Transport Manager CPC Training will also continue to be an online option for those requiring greater flexibility of time to complete the course. We are an approved centre for CILT, meaning our online courses can also be examined online through a remote proctoring service. Our use of Skills Education Group Awards for paper-based exams has allowed us to continue our support of the industry by supplying it with well trained and suitably qualified and competent transport managers. Whilst online training has a significant part to play in learning, the fact remains that face-to-face direct engagement with a tutor or instructor coupled with the tacit learning within a group of classmates has significant benefits and for many it is a preferred method training. RHA Training will continue to offer our classroom and face to face training courses including our Transport Manager CPC courses which are always in high demand.

RHA Training will also come to you, so if you have a specific training requirement or need the training delivered at a location or date not mentioned in the RHA Training Prospectus, please give our RHA Training Team a call on **01733 261 456** or email them at training@rha.uk.net. We will always look to accommodate your requirements, regardless of date or location.

Best wishes, Dan Harrington

Assistant Head of Training England and Wales







Why train with the RHA?



Let RHA Training come to you

Call the RHA Training Team on 01733 261456. Depending on what your training needs are, we can arrange training courses at a location to suit you.



Off-the-peg or bespoke courses – the choice is yours

Choose from a wide variety of off-the peg courses delivered at a number of convenient locations, or speak to us about having bespoke training built to suit your needs and delivered at your premises.

Large or small – RHA Training caters to all

The RHA's understanding of the industry is second to none. We cater to haulage operations of all sizes, from owner-drivers to haulage companies running large fleets.



Highly qualified team of trainers

Thanks to the team of highly qualified training managers delivering the wide range of comprehensive courses, you can be confident you and your staff will benefit from some of the most respected road transport and logistics training in the UK.

Don't just take our word for it

Over 98% of course delegates rate the RHA Training experience very good or excellent. Our Transport Manager CPC course has one of the highest pass rates in the UK.

G

Large selection of online courses available

"An excellent refresher course which was delivered in an extremely professional and engaging manner by the two trainers, Dave and Paul. Well worthwhile - lots of knowledge gained and existing knowledge improved upon."

Samuel Berin Riley, Blue Apple Consultant

"Perfect, method of training using an online portal. I had the option to carry out the course from home with absolutely no interruptions, nor the need to travel anywhere. All content delivered in an informative manner from a more than competent provider. Would strongly recommend the use of this training method to others."

James Buckley



Section 1 Transport Compliance Courses Classroom



Level 3 Certificate of Professional Competence for Transport Managers (Road Haulage)

Once you have passed you will receive twelve months complimentary professional membership of the RHA, including access to professional membership forums, advice and support.

Transport Manager CPC 10 days, plus exam. Classroom



Non-members



The Transport Manager CPC course is designed to fully prepare candidates for the Transport Manager Certificate of Professional Competence (Road Haulage Exams).

It is one of the requirements for applicants of a Standard National or International Goods Vehicle Operator's Licence (O Licence) to demonstrate that they are 'professionally competent' or that they employ a transport manager who meets the requirements.

The courses are configured to offer 2-3 days a week, including preparation for exams.

Home study pack

You can also purchase a CPC Home Study Pack for £225 (VAT exempt). This easy-to-follow study guide is designed to cover the syllabus and includes staged tests at key points, together with handy revision notes. It's ideal for those who want to be able to revise the syllabus in their own time.

When do exams take place?



The CPC exams take place in March, June, September and December each year.





Dates and locations

8 Feb – 8 March	Peterboro
12 Feb – 8 March	Nottingha
12 Feb – 8 March	Bradford
8 Feb – 8 March	Walsall
8 Feb – 8 March	Bristol
8 Feb – 8 March	Sittingbou
8 Feb – 8 March	St Helens
19 Feb – 8 March	Teesside*

Peterborough Nottingham Bradford Walsall Bristol Sittingbourne St Helens

9 May – 7 June 13 May – 7 June 13 May – 7 June 9 May – 7 June

Peterborough Nottingham Bradford Walsall **Bristol** Sittingbourne St Helens

*RHA working in conjunction with Teesside LGV

Transport Manager CPC Refresher

2 days, classroom





Please call us to discuss: 01733 261 456

If you hold a Transport Manager CPC qualification but need a refresher, this is the perfect way to bring you up to speed on any developments in compliance. This course will enable all participants to update their knowledge using a combination of practical problem solving and compliance-based scenarios.

When might a traffic commissioner expect evidence of CPD to be provided?

CPD evidence will always be required when a transport manager:

- · Hasn't acted for an operator in the last five years
- · Holds a qualification which is more than 10 years old
- Has been called to public inquiry where their ability to exercise continuous and effective management is under consideration

Dates and locations

15-16 Jan	Bristol	20-21 Mar	Slough
16-17 Jan	Peterborough	10-11 Apr	York
18-19 Jan	Coventry	9-10 Apr	Reading
23-24 Jan	Manchester	17-18 Apr	Peterborough
25-26 Jan	York	13-14 May	Peterborough
20-21 Feb	York	14-15 May	Bristol
27-28 Feb	Coventry	14-15 May	Coventry
12-13 Mar	Manchester	14-15 May	Manchester
13-14 Mar	Bristol	20-21 Jun	York
19-20 Mar	Peterborough	27-28 Jun	Peterborough

Operator Licence Awareness Training (OLAT)

1 day, classroom





Please call us to discuss: 01733 261 456

Regardless of your fleet size, your O Licence is one of your most valuable assets and it is your responsibility to protect it by keeping up to date on compliance issues and responsibilities of all staff. This course has a broad appeal and is ideal for senior managers and traffic office staff, as it covers a wide variety of topics including transport law, the OCRS system, powers of enforcement officers and the consequences of non-compliance.

Dates and locations

1 Feb	Peterborough	17 Apr	York
1 Feb	York	17 Apr	Slough
1 Feb	Coventry	17 Apr	Manchester
6 Feb	Manchester	12 Jun	Peterborough
6 Feb	Slough	12 Jun	Coventry
6 Feb	Bristol	19 Jun	York
10 Apr	Peterborough	19 Jun	Manchester
10 Apr	Bristol	19 Jun	Slough
10 Apr	Coventry	19 Jun	Bristol



RHA Coaches

RHA Training introduces new services supporting the coach sector in 2021.

RHA - Online - Certificate of Professional Competence (CPC)

CPC for Transport Managers (Passenger Transport) Level 3

Applicants for a Passenger Vehicle Operator's Licence must show that they are 'professionally competent' or that they employ a transport manager who meets the requirements. Persons will be considered 'professionally competent' by passing the examination for the Certificate of Professional Competence (CPC) conducted on behalf of the Department for Transport (DfT).

Delegates will be attending online guided learning sessions or tutorials. During the online course, assessments will be set by the tutor with guidance on how to achieve best performance.



S





RHA Classroom – Passenger Transport Manager CPC Refresher Course, 2-days

If you hold Transport Manager CPC qualification but need a refresher, this is the perfect way to bring you up to speed on developments in compliance. This course will enable all participants to update their knowledge using a combination of practical problem solving and compliance-based scenarios. Courses are run for passenger transport operations.



Demonstrate your commitment to professional excellence with the IRTEC accreditation.

irtec

Accreditation of Road Transport Technicians

IRTEC accreditation is available for inspection technicians that carry out repairs on the following:

- Large Commercial / Goods Vehicle over 7.5 tonnes
- Bus and Coach

IRTEC accreditation is delivered by our partners Blyth Automative Solutions.

IRTEC is recognised as the industry benchmark of competence that provides technicians with formal acknowledgement of their skills.

Not only does it enhance the employer's commitment to excellence, it gives aspiring technicians a recognised career path.

It will actively improve standards of vehicle maintenance and consequently road safety.

Technicians are assessed every 5 years, ensuring their knowledge is current and reaches the desired standard before each renewal.



Vehicle Inspection Technician Training Course (in preparation for IRTEC Accreditation)

Available for up to four delegates on customer premises.

 Members
 Non-members

 £1,500.00 +VAT
 £1,550.00 +VAT

Contact us for course details and dates:

🔀 training@rha.uk.net

📞 01733 261456

IRTEC Accreditation – for Bus and Coach Sector

IRTEC – An independent accreditation which assesses the competence of technicians working to maintain commercial vehicles and trailers.

Both the knowledge and skills of each individual are tested and the certificate is valid for 5 years.

Accreditation process:

Usually one day duration, a morning test online is followed by practical assessments.

Up to 4 people can be accredited per day.

IRTEC Bus and Coach Accreditation is provided on your premises.

The subjects available are:

- Service Maintenance Technician
- Inspection Technician
- Advanced Technician

Cost £495.00 + VAT per subject, per person.

Also available as a renewal of your current / expired IRTEC Accreditation.



Section 2 Online Training Courses

RHA Training offer online courses over our web-based learning platform. Our online courses include Transport Manager CPC, Transport Manager CPC Refresher, Operator Licence Awareness Training and Transport Administration. All of the classroom-based content is included in the training and is delivered by RHA Training Managers.





Online Training Courses

Transport Manager CPC Road Haulage



Non-members £1,195 +VAT



Courses are available over a long or shorter duration leading to each exam date.

Attend a total of 11 days, ten days of training plus an exam day which consists of two exams completed online via a remote proctoring service.

Exam date: August 8th

Course starting July 13th,14th, 17th, 18th, 19th, 20th August 2nd, 3rd, 4th, 7th

Exam date: November 7th

Course starting October 24th, 25th, 26th, 27th, 30th, 31st November 1st, 2nd, 3rd, 6th

E-Learning Self Study CPC For Transport Managers (Road Haulage)



Self-Study in your own time for the Transport Manager Certificate of Professional Competence in Road Haulage.

With up to 12 months unlimited access 24 hours a day to the E Learning Platform, which also Includes supporting Paper Based Study Material.

Additional courses are regularly added - rha.uk.net/training

"Really enjoy doing my CPC this way. It is more convenient wish for this way of training to continue."

Nathan Mollagham



The Chartered Institute of Logistics and Transport *"I think online is the way to go and my company would certainly use it."*

Paul Bearsby, Britannia Bearsbys

Approved Centre

Transport Manager CPC Refresher

2 days, 9am to 5pm





Please call us to discuss: 01733 261 456

If you hold a Transport Manager CPC qualification but need a refresher, this is the perfect way to bring you up to speed on any developments in compliance. This course will enable all participants to update their knowledge using a combination of practical problem solving and compliance-based scenarios.

When might a traffic commissioner expect evidence of CPD to be provided?

CPD evidence will always be required when a transport manager:

- · Hasn't acted for an operator in the last five years
- · Holds a qualification which is more than 10 years old
- Has been called to public inquiry where their ability to exercise continuous and effective management is under consideration

Additional courses are regularly added - rha.uk.net/training

Dates

Jan 4-5	Mar 27-28
Jall 4-5	War 27-20
Jan 8-9	Apr 4-5
Jan 11-12	Apr 11-12
Jan 15-16	Apr 9-10
Jan 18-19	Apr 17-18
Jan 23-24	Apr 18-19
Jan 25-26	Apr 24-25
Jan 30-31	May 7-8
Feb 1-2	May 9-10
Feb 12-13	Jun 12-13
Feb 13-14	Jun 13-14
Mar 11-12	Jun 17-18
Mar 14-15	Jun 20-21
Mar 18-19	Jun 25-26
Mar 21-22	Jun 26-27
Mar 25-26	

"Excellent course, it educates where you need educating and reassures you that you are doing things correctly!"

Demus Smerdon

"This course was well presented and provided a lot of resources to re-visit later. If anyone is reluctant to enrol because they think it would be too difficult or technical then they should know that it is delivered by someone experienced in the industry and aimed at explaining and de-mystifying many of the regulations in a way which can be easily understood by those working in the industry. All this in a light-hearted manner, what's not to like?"

Warren Winfield

Operator Licence Awareness Training (OLAT)

1 day, 9am to 5pm





Please call us to discuss: 01733 261 456

Regardless of your fleet size, your O Licence is one of your most valuable assets and it is your responsibility to protect it by keeping up to date on compliance issues and responsibilities of all staff.

This course has a broad appeal and is ideal for senior managers and traffic office staff, as it covers a wide variety of topics including transport law, the OCRS system, powers of enforcement officers and the consequences of non-compliance.

Additional courses are regularly added - rha.uk.net/training

Dates

Jan 5	Apr 5
Jan 12	Apr 11
Jan 15	Apr 15
Jan 25	Apr 23
Jan 30	Apr 30
Feb 7	May 7
Feb 14	May 13
Feb 19	Jun 13
Feb 27	Jun 14
Mar 12	Jun 19
Mar 18	Jun 25
Mar 22	Jun 27
Mar 27	

"My first online course, great way to learn and save on travel. I hope this option will we be available after lockdown."

Aleksandr Cirkin, East Trans UK

"I found the course and David very informative and knowledgeable, there were things I was unaware of and David answered them. Topics were explained fully to enable me to understand my role and the roles of my employees, enabling me to do the course from my work place was very beneficial to me as I felt more at ease and asked questions I wouldn't normally ask."

Nicola Greenfield

Transport Administration

1 day, 9am to 5pm



Non-members

Please call us to discuss: 01733 261 456

This is the perfect course for transport clerks, office administrators, record keepers and transport supervisors in all road haulage operations. It gives a full overview and working examples of essential record keeping, requirements and procedures under the Goods Vehicles Operators legislation.

The course covers tachograph record keeping, planning MOTs and licence checks, CPC qualifications, vehicle maintenance and road worthiness, the vital importance of daily walk around checks and OCRS prohibitions and convictions.

Additional courses are regularly added - rha.uk.net/training

Dates

Jan 5	Apr 15
Jan 15	Apr 22
Jan 26	May 7
Feb 13	May 13
Feb 27	Jun 10
Mar 11	Jun 24
Mar 28	

"Really informative and eye opening at times. A great insight into different aspects. John was a good teacher and a funny guy making it easy to listen and learn."

Sam Bradsell

"Trainer was very good and knowledgeable and has passed on lots of helpful documents, as well as talking us through all the relevant course information. He has given a very good insight into what is expected from being in this role and the legalities of it all."

Marie Edney



BITSIZED ONLINE COURSES Delivered in Partnership with Back Academy:

Online courses available via www.rha.uk.net/training

Brake Testing

This bite-sized courses focuses on the Traffic Commissioners expectations, roller brake testing, laden tests and understanding the printouts. Duration: $1\frac{1}{2}$ Hours Cost: £50.00 + VAT

Missing Mileage

Are you able to account for every movement of your vehicle? Are vehicles being moved without a driver card being inserted? Do your management systems include checks for missing mileage or are you at risk? The devil is in the detail where the missing mileage is concerned.

Duration: 1¹/₂ Hours Cost: £50.00 + VAT

A Bridge Too Far

Training in relation to avoiding and managing bridge strikes for commercial vehicles. Duration: $1\frac{1}{2}$ Hours Cost: £50.00 + VAT

Effective Maintenance in 2023

Training to examine what vehicle maintenance obligations mean in practice for you, your engineering and transport teams; what effective maintenance systems look like; your record keeping obligations; the common pitfalls and the implications of getting it wrong.

Duration: 2 Hours Cost: £70.00 + VAT

Defect Reporting

Bite-sized course looking at effective driver defect reporting systems and the consequences of what can happen when it all goes wrong. Duration: $1\frac{1}{2}$ Hours Cost: £50.00 + VAT

Drivers' Hours and Tachographs

Effective management of drivers' hours and tachograph including recent rule changes on enforcement.

Duration: 2 Hours Cost: 70.00 + VAT

CCTV GDPR – Does the end justify the means?

CCTV on or around vehicles can be handy if any incidents happen. However the use of the CCTV footage is governed by legislation and requires the correct procedures to avoid the operator getting into hot water. Duration: 2 Hours Cost: 70.00 + VAT



How to join us Online



A laptop computer running Windows10 or higher and Google Chrome installed as the default internet browser.

A high speed and

reliable broadband internet connection for each candidate.

If a desktop PC is used it must have a functional speaker and a microphone. (A headset will work if you have one.) and a web cam



Mobile devices are not recommended due to a small screen size, heavy battery usage and touch screen interaction limitations of the software.

To join the course:

Each candidate will be emailed an invitation and link to join the course. This can get caught by your email security, so please ensure you check all spam and junk folders too. Our Trainer will know you have joined once you have logged in and will show you how to use the system controls before starting the course.

Whilst it may be physically possible for groups of people to view one shared screen, we do not allow this. Each candidate must join as an individual on a separate computer for both identification and certification purposes.

To prevent connection and webcam conflicts we advise you to close other computer applications, such as email and video conferencing applications.

During the course:

You must be present for the entirety of the course, your full attention is required, and interaction expected throughout. There will be interactive question-and-answer sessions for you to participate in.

Training is scheduled for 8 Hours with breaks built in; the trainer will expect you to be visible via your webcam for the duration of the session. The system allows for open conversation between you, the trainer and others on the course. Our software will alert the trainer if a delegate is using other applications on their computer during the course.

For Driver CPC Courses Candidates must be able to provide the appropriate identification as required by the legislation

If you already hold a vocational licence, you will be required to show both your driving licence and your driver qualification card (DQC). You will also be asked to provide your Driver number during the registration process.

If you do not already have a (DQC) you will need to have your driving licence available for us to check your ID and whether you meet the requirements to have DCPC hours uploaded.



Section 3 HGV, PSV & Fleet Maintenance



IRTEC Accreditation see page 13



Members £550 +VAT Per candidate per subject *Up to 4 people can be accredited per day*

Non-members

£600 +VAT Per candidate per subject *Up to 4 people can be accredited per day*

If you inspect or service HGVs, you can now obtain IRTEC accreditation (valid for 5 years) through RHA Training. IRTEC is an independent accreditation and validates the competence of technicians working to maintain the commercial vehicle, trailer and passenger carrying industries.

Developed by the Institute of Transport Engineers (IRTE), IRTEC is recognised as the industry benchmark of competence that provides technicians with formal acknowledgement of their skills. Not only does it enhance the employer's commitment to excellence, it gives aspiring technicians a recognised career path. It will actively improve standards of vehicle maintenance and consequently road safety.

Technicians are assessed every 5 years, ensuring their knowledge is current and reaches the desired standard before each renewal.

IRTEC Categories available:

- Light Goods Vehicle Inspection Technician
- HGV Vehicle Inspection Technician
- HGV Trailer Inspection Technician
- PSV Inspection Technician
- Workshop Accreditation

Contact us to arrange your IRTEC Accreditation:

🔀 training@rha.uk.net

📞 01733 261456

Vehicle / Trailer Inspection Training Courses

With fewer than 3 years' experience or knowledge required of the processes involved with Vehicle / Trailer Inspection, this course provides the practical and legislative training required to gain the skills required within the industry. One experience is gained, IRTEC Accreditation is available.

IRTEC – Level 2 – Roller Road Brake Testing Qualification Cost Per Person (up to 4 per day) – includes training & certificates: 1: £545 2: £990 3: £1350 4: £1580 (Prices are + VAT)

The Guide to Maintaining Roadworthiness states that by 2025 there will be an expectation that operators will ensure that all safety inspections include Roller Road Brake Testing or EBPMS.

IRTE Roller Road Brake Testing Qualification is suitable for HGV, Trailer, and PSV Vehicle / Trailer Inspection Technicians.

The training & tests are provided by Prestige Transport Compliance & Training in Partnership with the certificates issued by the Institute of Road Transport Engineers (IRTE)

Course Content

To enable each candidate to pass the Qualification each candidate will need to demonstrate the following.

- ✓ Understand the dtp number
- ✓ The correct vehicle preparation
- ✓ Safe and correct use of the Brake Tester
- \checkmark Understand the report and feedback on the findings of the report

Course Duration 1-day (up to 4 people)

- 3-Hour Training Course (Classroom)
- 1-Hour Online Theory Test (20 questions)
- 1-Hour Practical Roller Brake Testing (Workshop)

The qualification will establish that the candidate(s) have the knowledge and competency to undertake a rolling road brake test on heavy goods vehicles, heavy trailers, coaches, and buses, understand the importance of a good brake test result and how that effects road safety and the operators' responsibilities.

Required Equipment

The candidate must have access to a calibrated Roller Road Brake Tester, a rigid vehicle with a GVW of at least 7500Kgs or semi-trailer loaded to at least 65% of the design axle weights. Tractor units can be used for the qualification but must be coupled to a loaded trailer.

Upon successful completion, each candidate will be registered with IRTE Certificates usually supplied 4-5 weeks following successful completion.



HGV / Trailer Inspection Training Course 3-Days £2,250.00 + VAT

- · Less than 3 years' experience
- Up to 4 delegates
- Practical demonstrations on HGV Vehicle & Trailer Inspections, MOT
- Classroom and Vehicle / Trailer required

This course will provide the basic inspection process to industry techniques. Also including MOT manual and workshop legislation and Health and Safety standards. Following the course and once the required experience or time served is gained, delegates can apply for IRTEC Accreditation.

PSV Inspection Training Course 3-Days £2,250.00 + VAT

- · Less than 3 years' experience
- · Up to 4 delegates
- · Practical demonstrations on PSV Inspections, MOT

This course will provide the basic inspection process to industry techniques. Also including MOT manual and workshop legislation and Health and Safety standards. Following the course and once the required experience or time served is gained, delegates can apply for IRTEC Accreditation.



Section 4 Instructor Courses Classroom / In Cab





Instructor Courses Classroom / In Cab

RHA Driver CPC Instructor Registration 5 days

Based on RHA's popular Driver CPC 'Train the Trainer' 5-day open course, a series of instructional sessions, candidate participation and testing. To enable your chosen in-company trainer to reach the standards required to deliver Driver CPC training.



Please call us to discuss: 01733 261 456

Who Should attend?

Company training staff, driver assessors, fuel champions, or anyone with experience and knowledge of instructional techniques and lesson planning in road haulage- related subjects. (Contact RHA Training if you would like support in identifying the most suitable candidate.)

Aims and objectives

The training and development of instructors in training techniques to the level required for delivery of Driver CPC Periodic Training.

RHA Driver CPC Instructor Register - supported by DVSA

Candidates who pass all 4 tests will be invited to join the RHA Driver CPC Instructor Register.

Candidates will remain on the register for 5 years, to maintain registration attendance on a refresher course and re-testing will be required.

Dates and locations

22-26 January 11-15 March 22-26 April 17-21 June Peterborough Peterborough Bradford Peterborough

For information regarding dates and locations, including on-site training, please call our training team on **01733 261456** or email training@rha.uk.net

In-Vehicle Driver Assessor 2 days



Would you like to enable one of your staff to carry out an in-cab driving assessment of your HGV drivers? If so, this two-day course will give the assigned person the necessary skills to assess the driving abilities of your team of drivers, new recruits and those returning to work after a period of absence to provide advice on corrective action.

They will receive training on how to carry out compliance and drivers' licence checks as well as Highway Code skills, right through to the completion of drivers' assessment reports.



If you have completed the standard Driver Assessor course in the past three years and want to refresh your training, you can book a 1-day Refresher Course In-Cab for £975.00 + VAT

For information regarding dates and locations, including on-site training, please call our training team on **01733 261456** or email training@rha.uk.net

Book online at rha.uk.net/training



In-Vehicle Fuel Economy Trainer 2 days



Delegates attending this course will become proficient in developing, supervising and encouraging drivers to reach the transport company's required performance levels and standards. It covers a wide range of theory and practical components on how to improve fuel efficiency and to reduce accidental damage.

For information regarding dates and locations, including on-site training, please call our training team on **01733 261456** or email **training@rha.uk.net**

Book online at rha.uk.net/training



Banksman Reversing Assistant



Course Duration: up to 6 hours

This course teaches all candidates on how to advise a driver on both the practical and theoretical skills which must be adhered to when reversing vehicles in a working environment. By the end of the course, trainers will be able to give demonstrations to those they train on how to reverse a vehicle safely in a confined space and to run through a risk-assessment checklist enabling them to reverse vehicles more safely.

Yard Shunter Training 1 day – up to two delegates



This course will train candidates to safely operate shunter vehicles. The course includes a short theory element and training including vehicles checks, coupling and uncoupling and reversing skills.

For information regarding dates and locations, including on-site training, please call our training team on **01733 261456** or email training@rha.uk.net



Section 5 Driver CPC Courses Classroom





Driver CPC Courses Classroom

Driver CPC In-House Courses

Half Day Modular Subjects Select two, available for up to 20 Drivers

- A. Drivers Hours and Working Time Regulations
- B. Digital Tachographs and Record Keeping for Drivers
- C. Daily Walk Around Checks & Defect Reporting
- D. Safe Loading of Goods Vehicles
- E. Safety and Security Awareness for Goods Vehicle Drivers
- F. Accident Procedures, Speed Awareness and Driving in Poor Weather
- G. Vulnerable Road Users and Fitness to Drive
- H. The Drivers Guide to Operator Licensing

7-Hour Driver Course Subjects

- Professional Driver 2024 maximum of 20
- Practical safe Loading maximum of 12

Driver CPC 7-Hour Courses

As a professional HGV driver, you will need to complete 35 hours of Driver CPC training every 5 years. The following courses are all JAUPT approved and ideal for keeping your skill-set up to date and enable you to stay compliant with Driver CPC regulations.

We will be able to help you schedule your training and help you choose the best courses that will give you the maximum return on your training budget. Our RHA Training Team can also build bespoke Driver CPC Courses to suit your business needs.

Pick up the phone and speak to a member of the RHA Training Team for more additional dates and venues on **01733 261456**

Professional Driver Update 2024



RHA Training are proud to promote a different approach to Periodic Training. With interaction at the heart of the course, each person can learn using a mix of methods, including videos, RHA Professional Drivers Handbook and a few surprises!

Instead of in-depth topics, the course is designed to improve working knowledge and skills used on a day-to-day basis.

Dates and locations

13 Feb	Peterborough
7 May	Peterborough

Drivers Hours and Working Time Regulations and Digital Tachographs and Record Keeping for Drivers

A Members £75 +VAT

Son-me

Non-members £90 +VAT In-House Please call us to discuss: 01733 261 456

Dates and locations

5 Feb	Peterborough
15 May	Peterborough



Daily Walk Around Checks, Defect Reporting and Safe Loading of Goods Vehicles

A Members £75 +VAT Non-members

Please call us to discuss: 01733 261 456

Dates and locations

5	March	Peterborough
8	Мау	Peterborough

Safety and Security Awareness for Goods Vehicle Drivers and Accident Procedures, Speed Awareness and Driving in Poor Weather

A Members £75 +VAT

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Non-members £90 +VAT

In-House Please call us to discuss: 01733 261 456

Dates and locations

3 June

Peterborough



Section 6 Health & Safety





Health & Safety

Emergency First Aid at Work 9am to 5pm



Saturday Premium £50 +VAT

On completion of this course, delegates will be awarded a Level 2 in Emergency First Aid at Work. This recognised qualification in First Aid is designed to give the individual the capability to conduct a number of first aid procedures which satisfies the HSE's requirements for training in first aid in the workplace.

Dates and locations

15 MarchPeterborough7 MayPeterborough

Practical Safe Loading of Vehicles in house





This one-day in-house course will give delegates the required skills to load vehicles and trailers and highlight the serious consequences of not adhering to regulations.

Attendees will be given hands-on, practical experience in positioning, securing and stabilising a load and cover gross and axle weights.

Suitable vehicle, loads and equipment must be available. PPE must be worn.

Contact us: 01733 261456 or training@rha.uk.net



Section 7 Transport of Dangerous Goods



Transport of Dangerous Goods

Moving dangerous goods by road is governed by international law and is strictly policed. The following ADR courses have been designed to ensure that your road transport operation is fully compliant and in line with requirements set by The European Agreement Concerning the International Carriage of Dangerous Goods by Road (ADR).

ADR Initial / Refresher 5-Day Course, 28 Driver CPC hours £495 +VAT, Exam Fee Additional

This course is aimed at drivers that are engaged in all types of dangerous goods by road and intend to carry them in any format from small packages to 33,000 litres in a tank vehicle. An ideal course if you are looking to expand your knowledge or require a full ADR licence.

Note: Class One and Seven are separate training courses. This course can be taken as an initial or refresher course.

Dates and locations

For information regarding dates and locations, including on-site training, please call our training team on 01733 261456 or email training@rha.uk.net

Book online at rha.uk.net/training

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k uk-pages.fuelcards.co.uk/RHA



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- Industry leading insurance policies tailored to you
- Flexible payment plans
- Free RHA Insurance Services Motor Legal Expenses
- Dedicated team of haulage insurance experts

Our experienced team can help with any of the following policies for you:

- Motor fleets up to 1,000 vehicles
- 📕 Truck and van
- Public, Products and Employers Liability
- 📕 Goods in Transit
- Directors and Officers
- Property Damage and Business Interruption
- Cyber Insurance
- Group Personal Accident
- Commercial and Motor Legal Expenses

We have been working with the RHA Insurance Services team for over 6 months now and have built personal relationships with each person on the team; they are responsive, helpful and make every change happen with minimal fuss and at a moment's notice.

WJ Bennett & Son Limited

Want to find out more? Contact our team today. **%** 0203 960 2944

enquiries@rhainsuranceservices.uk.net



rhainsuranceservices.uk.net



Large Goods Vehicle (LGV) Licence Acquisition Training

There may be funding available for this training.

Contact us to discuss training for Driver of Cat C and C+E licences.

Telephone 01733 261456 Email training@rha.uk.net Website: https://www.rha.uk.net/Training/England-Wales/Driver-Licence-Training



Apprenticeships and Licence Acquisition Training

Who can undergo the training?

An apprentice does not necessarily have to be a new starter. You may have already identified someone from within your operation you feel has what it takes to be a transport manager or driver. So why not use this funding opportunity to develop your existing employees.

RHA Training now provide access to the following Apprenticeships:

- Transport and Warehouse Operations Supervisor Apprenticeship (Level 3)
- Large Goods Vehicle (LGV) Driver C&E
- Urban Driver Level 2

Large Goods Vehicle (LGV) Licence Acquisition Training

There may be funding available for this training. Contact us to discuss training for Drivers to Cat Cand C+E licences.

Want to find out more?

01733 261456
 training@rha.uk.net
 rha.uk.net/training



We know transport law ADA(E) Warded Strain S



backhousejones.co.uk



The Road Haulage Association

Limited t/a RHA 2nd Floor, Worldwide House, Peterborough PE3 6SB

€ 01733 261456 training@rha.uk.net

England and Wales Training Team Assistant Head of Training England / Wales

Dan Harrington d.harrington@rha.uk.net

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🛚 p.benns@rha.uk.net

Training Co-Ordinator

Sheree Polhill-Smith

Business Administrator

Rebecca Lilley r.lilley@rha.uk.net



For the full list of courses and further information, visit rha.uk.net/training

Key RHA Contact Details

RHA Training 01733 261456

RHA Fuel Card

RHA Health & Safety \$ 01274 863100

RHA Insurance Serv. • 0203 960 2944 RHA Helpdesk 9am to 5pm 01274 863100

RHA Compliance 01274 863100

RHA Vehicle Inspection Serv. 01274 863100 RHA Shop

RHA Analysis

RHA Legal Services • 01274 863115 • 00H: 0845 030 5030

For more information on the Key RHA Services, visit rha.uk.net